

## **RESCHEDULING**

Change is the only constant in this world. If you need to reschedule, we will be glad to help. However, rescheduling your reservation is subject to room availability.

## **CANCELLATION**

In the event of cancellation of your reservation, cancellation charges plus taxes apply. These charges are as follows:

- 24 to 48 hours prior to arrival: 50 per cent of the room tariff per reserved room
- Less than 24 hours prior to arrival: Room tariff for one night per reserved room
- Non arrival: Room charge for one night per reserved room

## **Privacy Policy**

- Ruby Arena welcomes you to its website and looks forward to a meaningful interaction with you.
- Ruby Arena respects your right to privacy. Any personal information that you share with us, like your name, date of birth, address, marital status, telephone number, credit card particulars and the like, shall be entitled to privacy and kept confidential.
- Ruby Arena assures you that your personal information shall not be permitted to be used/disclosed, save for the purpose of doing the intended business with you, or if required to be disclosed under the due process of law.
- Ruby Arena assures you that in the event of your personal information being shared with its subsidiaries, business associates etc., such sharing of information shall be for the purpose of Ruby Arena reserves its rights to collect, analyze and disseminate aggregate site usage patterns of all its visitors with a view to enhancing services to its visitors. This includes sharing the information with its subsidiaries, and business associates as a general business practice.
- In the course of its business Ruby Arena may hold on-line contests and surveys as permitted by law and it reserves its right to use and disseminate the information so collected to enhance its services to the visitors. This shall also include sharing the information with its subsidiaries and business associates as a general business practice.
- While Ruby Arena assures you that it will do its best to ensure the privacy and security of your personal information, it shall not be responsible in any manner whatsoever for any violation or misuse of your personal information by unauthorized persons consequent to misuse of the
- Ruby Arena reserves its rights to revise this privacy policy from time to time at its discretion with a view to making the policy more user friendly.
- By accessing or using this website, you acquiesce to the privacy policy and agree to be bound by the terms and conditions of the website use.
- In the design of our website, we have taken care to draw your attention to this privacy policy so that you are aware of the terms under which you may decide to share your personal

information with us. Accordingly, should you choose to share your personal information with us, Ruby Arena will assume that you have no objections to the terms of this privacy policy.

### **Terms and Conditions of Web Site Use**

This page states the Terms and Conditions under which you (Visitor) may visit this Web site. Please read this page carefully. If you do not accept the Terms and Conditions stated here, we would request you to exit this site. Ruby Arena or any of its business divisions and / or its subsidiaries, associate companies or subsidiaries to subsidiaries or such other investment companies (in India or abroad) reserve their respective rights to revise these Terms and Conditions at any time by updating this posting. You should visit this page periodically to re-appraise yourself of the Terms and Conditions, because they are binding on all users of this Web Site.

### **Use of Content**

All logos, brands and marks appearing in this site, except as otherwise noted, are properties either owned, or used under license, by Ruby Arena and / or its associate entities that feature on this website. The use of these properties or any other content on this site, except as provided in these terms and conditions or in the site content, is strictly prohibited. You may not sell or modify the content of this Web Site or reproduce, display, publicly perform, distribute, or otherwise use the materials in any way for any public or commercial purpose without the respective organization's or entity's written permission. Acceptable Site Use

### **(A) Security Rules**

Visitors are prohibited from violating or attempting to violate the security of the Web site, including, without limitation, (1) accessing data not intended for such user or logging into a server or account which the user is not authorized to access, (2) attempting to probe, scan or test the vulnerability of a system or network or to breach security or authentication measures without proper authorization, (3) attempting to interfere with service to any user, host or network, including, without limitation, via means of submitting a virus or "Trojan horse" to the Web site, overloading, "flooding", "mail bombing" or "crashing", or (4) sending unsolicited electronic mail, including promotions and/or advertising of products or services. Violations of system or network security may result in civil or criminal liability. Ruby Arena and / or its associate entities will have the right to investigate occurrences that they suspect as involving such violations and will have the right to involve, and cooperate with, law enforcement authorities in prosecuting users who are involved in such violations.

## **(B) General Rules**

Visitors may not use the Web Site in order to transmit, distribute, store or destroy material (1) that could constitute or encourage conduct that would be considered a criminal offence or violate any applicable law or regulation, (2) in a manner that will infringe the copyright, trademark, trade secret or other intellectual property rights of others or violate the privacy or publicity of other personal rights of others, or (3) that is libelous, defamatory, pornographic, profane, obscene, threatening, abusive or hateful.

### **Links to/from other Web Sites**

This Web site contains links to other Web Sites. These links are provided solely as a convenience to you. Wherever such link/s lead to sites which do not belong to Ruby Arena and / or its associate entities, Ruby Arena is not responsible for the content of linked sites and does not make any representations regarding the security, correctness or accuracy of the content on such Web Sites. Any reference on this website to a hypertext link, to a specific product, process, or service, or other reference to any third party products, services, or website does not constitute or imply any ownership, sponsorship, endorsement arrangement or any other relationship between Ruby Arena website and anything found at such hypertext link or third party website. If you decide to access such linked Web Sites, you do so at your own risk.

Similarly, this Web site can be made accessible through a link created by other Web sites. Access to this Web site through such link/s shall not mean or be deemed to mean that the objectives, aims, purposes, ideas, concepts of such other Web sites or their aim or purpose in establishing such link/s to this Web site are necessarily the same or similar to the idea, concept, aim or purpose of our web site or that such links have been authorized by Ruby Arena and / or its associate entities. We are not responsible for any representation/s of such other Web sites while affording such link and no liability can arise upon Ruby Arena and / or its associate entities consequent to such representation, its correctness or accuracy. You hereby disclaim and waive any rights and claim you may have against Ruby Arena with respect to third party products and services. In the event that any link/s afforded by any other Web site/s derogatory in nature to the objectives, aims, purposes, ideas and concepts of this Web site is utilized to visit this Web site and such event is brought to the notice or is within the knowledge of Ruby Arena and / or its associate entities, civil or criminal remedies as may be appropriate shall be invoked.

### **Indemnity**

You agree to defend, indemnify, and hold harmless Ruby Arena and/ or its associate entities, their officers, directors, employees and agents, from and against any claims, actions or demands, including without limitation reasonable legal and accounting fees, alleging or resulting from your use of the Web site material or your breach of these terms and conditions of Web Site use.

## **Liability**

While all reasonable care has been taken in providing the content on this Web Site, Ruby Arena and / or its associate entities shall not be responsible or liable as to the completeness or correctness of such information and any or all consequential liabilities arising out of use of any information or contents on this Web Site. Under no circumstances (including negligence and fundamental breach) will Ruby Arena or anyone else involved in providing the service be liable for any direct, indirect, incidental, special or consequential damages or losses from or through the use of or inability to use the service or that result from mistakes, omissions, interruptions, delays in operation or transmission or any failure of performance, even if advised of the possibility thereof. No warranty is given that the Web Site will operate error-free or that this Web Site and its server are free of computer viruses or other harmful mechanisms. If your use of the Web site results in the need for servicing or replacing equipment or data, Ruby Arena and / or its associate entities are not responsible for those costs.

The web site is provided on an 'as is' basis without any warranties either express or implied whatsoever. Ruby Arena and / or its associate entities, to the fullest extent permitted by law, disclaims all warranties, including non-infringement of third parties rights, and the warranty of fitness for a particular purpose and makes no warranties about the accuracy, reliability, completeness, or timeliness of the content, services, software, text, graphics, and links.

## **Disclaimer of Consequential Damages**

In no event shall Ruby Arena or any parties, organizations or entities associated with the corporate brand name 'RUBY' or otherwise, mentioned at this Web Site be liable for any damages whatsoever (including, without limitations, incidental and consequential damages, lost profits, or damage to computer hardware or loss of data information or business interruption) resulting from the use or inability to use the Web Site and the Web site material, whether based on warranty, contract, tort, or any other legal theory, and whether or not, such organizations or entities were advised of the possibility of such damages.

## **Conditions of Use & Notices**

18. If you choose to visit the Ruby Arena website, your visit and any dispute over this Best Guarantee Policy is subject to this Notice and application of the law of the Union of India. Any dispute arising out of or in relation to the use of this policy shall be subject to the sole jurisdiction of the courts at Gurgaon.